# **Summer Orientation 2020 Advisor Training Workshop**

## Incoming Class (as of 7/15/20):

- 383 students (368 first-years, 15 transfers)
  - Transfer = a student who has been enrolled full-time in a post-secondary institution for at least one semester after graduation from high school
- 27 of them have been approved to be Distance Learners (not on campus; taking all classes online from remote location)

#### Orientation:

- All sessions are virtual; combination of live presentations and pre-recorded videos
  - Zoom links will be available on Orientation website: www.juniata.edu/orientation
- Dates:
  - o Friday, July 17
  - Saturday, July 18
  - o Sunday, July 19
  - o Monday, July 20
  - Wednesday, August 5 (early start to accommodate students in radically different time zones)
- Individual advising appointments will be via Zoom or phone call

### **Advising Questionnaires:**

- Students completed questionnaire to provide current info on academic interests, cocurricular interests, transfer/AP credits, FYC preferences, etc.
- Also includes student preference for Zoom vs phone for advising appts, email, phone #
- Complete spreadsheet with all student info will be emailed to all Orientation advisors
  - Look up your advisees' info on the spreadsheet
  - Have received approximately 350 responses; if student is missing from spreadsheet, they haven't submitted a form

# **Advising Appointments:**

- Schedules sent to advisors for each session via email
- All appts are 45 minutes long this year
- No opportunity for students to pre-register for classes or learn registration software before appts; advisors will be registering students for 20/FA classes during the appts
- Students will receive email with appt schedule from Dawn Scialabba two days prior to their Orientation date

### **Advisor Prep for Appointments:**

- Look at Advising Questionnaire to see format each advisee prefers
- Set up Zoom sessions as appropriate
- For phone calls, we recommend advisor call the student
- Email each advisee individually 1-2 days prior to their Orientation date
  - Introduce yourself
  - o Provide instructions for appt (phone call instructions, Zoom link, etc.)

## **Group Advising Presentations:**

- Health Professions, Chemistry, and ESS group advising sessions for students with interests in their areas
- Will be in first time slot on the advising schedule; students in those areas not scheduled for individual appts during that slot
- Zoom links for students to access group presentations also posted on Orientation website

# **Department Advising Guide:**

- Emailed to all Orientation advisors
- Helpful if you have advisee who changes their academic interest unexpectedly so you can still assist them in building a schedule

### What Classes Should They Take?

- ALL students are in the new curriculum, including transfers!
  - GEC developed 'step-down' system of course waivers for WK, SW, FYE courses based on the number of credits students are transferring in
  - Waivers have already been applied to students' records, so you can see what they've been waived out of by looking at Progress report in Self-Service or Program Eval in WebAdvisor
- Transfer credits that have been fully processed have been posted to their transcripts
- AP scores have NOT come in yet
- Students noted on Advising Questionnaire if they have college credits or AP/IB/CLEP scores
- Typical Schedule for First-Year Students (12-16 credits total is recommended)
  - First-Year Composition (3 credits); First-Year Foundations (1 credit)
    - DO NOT REGISTER STUDENTS FOR FYC OR FYF! Courses added to their schedules by early August; leave space in their schedules for 4 credits to be added
  - Recommended POE courses see Dept Advising Guide
  - Electives or exploratory courses

## Registration Instructions (Self-Service tutorial at end of today's workshop)

- Use Self-Service (or WebAdvisor) to register students
  - Need to drop the billing adjustment on their schedules (just like dropping a class)
    - Have to add one other course first before you can drop the billing adj.
  - Feel free to pre-register them for appropriate POE courses before appt, if you'd like
- Put them on waitlists for closed courses but register them for alternate course now to get them to a full schedule of 12-16 credits!
  - COVID restrictions may mean a lot less flexibility in letting students into closed sections

#### What Classes Are Available?

- Course Offerings in Self-Service Be sure to filter to 20/FA courses only!
  - Can search for courses and register in same application
- Class Scheduling Assistant (public version of class schedule)
  - More efficient results when searching
  - Option for more precise search by class start time
  - Does not update in real time; refreshes once an hour; course may look open but actually be closed, especially during high activity periods such as Orientation
    - Self-Service or WebAdvisor is final authority if sections are open/closed

#### Watch for These in Your Email:

- Advising Appt Schedule for each session you are advising
- Advising Questionnaire spreadsheet
- Department Advising Guide
- Orientation Advising Talking Points suggested outline for appts
- Academic Pathways Planning Worksheet for new curriculum
- Day of Orientation Advisor Bulletin

#### To Do In Advance:

- Set up Zoom advising appointments as needed
- Email each advisee individually 1-2 days before Orientation date
- Check to make sure you can access advisees in Self-Service or WebAdvisor by two days before their Orientation date (i.e., by July 15 for July 17 Orientation)
  - o Email registrar@juniata.edu if you are missing anyone
- Review Department Advising Guide

#### After Appointments:

- Make note in student advising file as needed to provide info to future advisors
- No sign-off or Basecamp form this year
- Email Dawn Scialabba at <u>scialad@juniata.edu</u> with any special concerns or if student tells you they have changed their academic interest

# **Have Questions/Need Help:**

In advance: Email Dawn Scialabba at <a href="mailto:scialad@juniata.edu">scialad@juniata.edu</a>

• If you have an emergency and cannot do your advising appointments, call Dawn at 814-251-3603!

During appts: Call Registrar's Office at 814-641-3165 or email <a href="mailto:registrar@juniata.edu">registrar@juniata.edu</a>

• Registrar's Office will be fully staffed from 12-5 PM and available to help troubleshoot any registration issues

Any Announcements/Questions?

**Notes from Self-Service Tour/Tutorial:**